

SHAHEED RAJGURU COLLEGE OF  
APPLIED SCIENCE FOR WOMEN  
To The Principal  
Vasundhara Enclave  
IND-110096 NEW DELHI

New Delhi, on 12.07.2021

Dear To The Principal,

Please find enclosed Annual Maintenance Contract of Waters Equipment.  
Continuity of Support and Maintenance of your equipment is important to us. This Contract will ensure  
scheduled maintenance of the system and minimum downtime in case of breakdowns.

We not only provide a high level of Service, we do it better than anyone else in the industry.

It is so simple to register a Service Call :


- Log on to [www.waters.com/iRequest](http://www.waters.com/iRequest) - A 24x7 Call Logging system.

Waters Global Services focuses on optimizing Waters products with superior service, support, upgrades,  
training and Waters Quality Parts.

With 90 support personnel operating from 18 different locations, Waters has a strong all India presence.  
Waters Global Services provides you with the expertise and responsiveness that you need.

Thanking You.

Sundeep Dhar  
WATERS (INDIA) PVT LTD

  
Shanti Bansal



Waters (India) Pvt. Ltd. Unit No. 912-917 DLF Tower-B, Jasola - 110025 New Delhi  
Tel. 91 11 401941 Fax. 91 11 401941

For TERMS & CONDITIONS and STATEMENT OF COVERAGE please see attached.

<b>Amount</b>		<b>Invoicing Terms:</b> Annual
SGST 9.00 %	33,898	<b>Payment Terms:</b> NET 90 DAYS
CGST 9.00 %	3,051	<b>SAC :</b> 998719
<b>Total Amount</b>	40,000	

**Notes:** Visits will be provided as and when requested upto a maximum no. of 4 visits. Any extra visit will be charged Extra.

Signed for WATERS (INDIA) PVT LTD:

Signed for the Client:

Sundeep Dhar

To The Principal



Shumiti Bansal

To The Principal

Serial number	Description	Contract Start	Contract End
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### LABORATORY INLABCIT79REXD

IPLC

#### AMC - Annual Maintenance Contract

F07515525A	515 - 515 HPLC PUMP	12.07.2021	11.07.2022
F07515532A	515 - 515 HPLC PUMP	12.07.2021	11.07.2022
125	RHEO - RHEODYNE INJECTOR OE	12.07.2021	11.07.2022
E07296630M	2996 - PDA DETECTOR	12.07.2021	11.07.2022
C07PC2127E	PCMII - PUMP CONTROL MOD II	12.07.2021	11.07.2022



Shanti Bansal





ANNUAL SERVICE CONTRACT AGREEMENT

WHEREAS:

1. The CUSTOMER is desirous to enter into Annual Service Contract with WATERS for their HPLC/MS System / Modules / Accessories described under schedule of this contract.
2. WATERS is desirous to render such service for the HPLC/MS System / Modules / Accessories under the terms and conditions mentioned as per this agreement.

TERMS AND CONDITIONS

1. CHARGES :

The Annual Service Contract charges payable by the CUSTOMER would be (Please refer to page 1) for the HPLC/MS System / Modules / Accessories described under the schedule. These charges are labour charges only and no spares costs are included in the contract.

2. PAYMENT :

Payment must be made in advance by Demand Draft in favour of Waters (India) Pvt. Ltd. should be sent along with Service Contract form in original completely filled and duly signed by authorised signatory of the CUSTOMER.

3. VISITS :

Rates: WATER's Service personnel will render (Please refer to page 1- Section Notes) visits during the Service Contract period to attend the routine maintenance and operational procedures at the Customer's site. Additional visits if any, required by the CUSTOMER will be charged extra at the rates to be specified by WATERS.

If in the opinion of WATER's Service Personnel the HPLC/MS System / Modules / Accessories cannot be repaired at the CUSTOMER's site, the HPLC/MS System / Modules / Accessories would be repaired at the WATER's Service Centre. In such an event, the to and fro transportation charges would be borne by WATERS.

The visits covered under the Service Contract will be utilized for attending to the HPLC/MS System / Modules / Accessories. Any problem in the opinion of WATER's Service personnel arising / related to CUSTOMER's sample / application / chemistry may not be covered under the Service Contract.

4. "Breakdown" Servicing will be accounted as one visit under the Contract. The total number of such visits will not exceed (refer to page 1, Notes section) during the Service Contract period as mentioned earlier.



*Shumati Bawa*

**Terms and Conditions**

5. Spare parts required, if any will be imported / purchased by the CUSTOMER from Waters Vienna / Waters India and all the charges including duty / taxes/ other charges etc., as applicable have to be borne by the CUSTOMER.

6. The Customer shall not directly or indirectly open, alter, try to tamper with or in any way do any act which will intrude in the operation of the HPLC/MS System / Modules / Accessories (except routine maintenance) and do any modification to the configuration of the system without the presence of WATER's Service Personnel and without the approval of WATERS.

7. If Service Contract visit remains pending due to non-availability of spares and if the CUSTOMER has not placed the order for the same within two months from the date of quotation sent, then the visit will be considered as completed visit.

8. Service Contract visit will be rendered only to the HPLC/MS System / Modules / Accessories entered into Service Contract Servicing of the HPLC/MS System / Modules / Accessories added within the HPLC and MS System under the Service contract or servicing the Modules / Accessories which are under Service Contract and shifted to the other system will be treated as a billable visit and that visit will be charged as per our billable rates at that time.

9. WATERS has all rights to terminate Service Contract unconditionally.



*Shumiti Bhasin*



CIN No.: U72200DL1997PTC090647

**Softlink asia**  
Our Experience, Your Library

t +91-129-2257872  
f +91-129-2257874  
m +91-9810276897

e info@softlinkasia.com  
w http://www.softlinkasia.com

To  
The Principal  
Shaheed Rajguru College of Applied  
Sciences for Women  
Vasundhara Enclave  
New Delhi-110096

Ref.No.SRCASW/104/AMC/2021-22  
Dated: 21/03/2022

**Subject: Softlink Support & Maintenance Subscription**

Dear Valued Softlink Customer,

At Softlink we understand the important of keeping your library operating smoothly and up to date. For the last 26 years are commitment to service has been fundamental to Softlink's mission and customer care I want to thank you for your ongoing confidence in our team, supporting your vision for your library. Enclosed is your Annual Support and maintenance subscription invoice. Softlink's Support and Maintenance Service has one main goal - to help you gain the most from your Liberty Software it includes the following benefits:

**Kindly note the Terms:**

1. AMC will be for one year, starting from 01/04/2021 to 31/03/2022.
2. Payment: 100% advance is payable in favor of "Softlink Asia Pvt. Ltd.".

If you would like to make any comments or suggestions, please email to admin@softlinkasia.in

Thanks & Regards,

*Krishna*  
Krishna Nair  
Sr.Admin  
Softlink Asia Pvt Ltd

Encl.: Invoice No. : SAPL/2021-22/PF/117 Dt. 21/03/2022



*Shanti Bannuwal*

*[Handwritten signature]*

An ISO 9001:2008 Registered Company

**Softlink Asia Pvt. Ltd.**

Sales Office : 3, LGF, K-1/38, C.R. Park, New Delhi - 110019

Work Office : 10, Ashoka Enclave Ext III, IInd Floor, Sector 35, Faridabad - 121003, Haryana, INDIA

## ANNUAL MAINTENANCE CONTRACT

Period: 01<sup>st</sup> April 2021 to 31<sup>st</sup> March 2022 (both days inclusive)

### TERMS & CONDITIONS

1. The contract will be for 1 Year from 01<sup>st</sup> April 2021 to 31<sup>st</sup> March 2022
2. The complete support of the software about the technical queries put forth by the esteemed site to Softlink Asia Pvt. Ltd.
3. The technical query will be initially solved through fax / Email and only if found necessary would a personal visit be undertaken.
4. The Support call has been logged to Softlink Asia Pvt. Ltd. Either by phone or Fax or email. Once the call is logged Softlink Asia Pvt. Ltd. Will provide the solution depending on the type.
5. Any call logged by the esteemed site after the support period would be chargeable or a new Annual Maintenance Contract would have to be signed.
6. Payment: 100% advance is payable in favor of "Softlink Asia Pvt. Ltd."

SOFTLINK ASIA PVT. LTD.,  
  
Director

(Director)  
Softlink Asia Pvt. Ltd.

Authorized Signatory (with seal)  
Shaheed Rajguru College of  
Applied Sciences for Women

Shruti Basmal  
TA





PERFORMA INVOICE

Original : for Recieplent of Services

Service Provider

Service Reciever

GSTIN : 07AACCS9094B1ZA  
 U72200DL1997PTC090647  
 Name : Softlink Asia Private Limited  
 Address : 3LGF, K-1/38, C.R.Park,  
 New Delhi-110019  
 State : Delhi  
 Invoice No. : SAPL/2021-22/PF/117  
 Date of Invoice: 21/03/2022

Code : 07

GSTIN :  
 Name : Shaheed Rajguru College of Applied Sciences for Women  
 Address : Vasundhara Enclave  
 New Delhi-110096  
 State : Delhi  
 Code :

S.No.	Description of Services	SAC	Amount
1	Library Automation Software- Liberty Annual Maintenance Contract (AMC) Period: 01/04/2021 to 31/03/2022	00440366	84,700.00
Rupees :Ninty Nine Thousand Nine Hundred Forty Six Only		Total	84,700.00
		SGST @ 9%	762
		CGST @ 9%	762
		<b>Total Invoice Value</b>	<b>99,946.0</b>
		GST on Reverse Charge	

Bank Name:- Bank of Baroda  
 Branch :- Greater Kailash  
 A/c No. :- 00960200000287  
 IFSC Code:- BARBOGREATE (5th character is Zero)

For Softlink Asia Private Limited  
**SOFTLINK ASIA PVT. LTD.**  
  
**Director**  
 Authorised Signatory


Declaration :

Certified that the Particulars given above are true and correct and the amount indicated represent :  
 a) The price actually charged and that there is no flow additional consideration directly or indirectly from the buyer  
 b) Is provisional as additional consideration will be received from the buyer on account of actual deliverance of Services

Terms and Conditions :


1. Payment against above invoice to be settled within 15 days of receipt of this invoice
2. All matters are subject to Delhi Jurisdiction only.

E & OE

*Shanti Bhaswar*  




## Invoice

		<b>Phone :</b> 9311198458 <b>Email :</b> jrinfotech209@gmail.com <b>Address :</b> X-8, Naveen Shadhra, Delhi, 110032 <b>Website :</b> www.jrinfotech.com				
Specialist in: Printing - Design - Software - Website		Inv. No. : 21-22/012		Date: 22-Jun-2021		
M/s: <b>Shaheed Rajguru College of Applied Sciences for Women</b> (University Of Delhi), Vasundhara Enclave, Delhi-110096		---				
GSTIN NA						
S.No.	PARTICULARS	HSN/SAC	QTY	RATE	AMOUNT	
					Rs.	P.
1.	Domain, Server Space & Maintenance www.rajgurucollege.com	9973	1	30,000.00	30,000	00
E. & O. E. 1. Disputes if any will be subject to Delhi Jurisdiction.				Total	30,000	00
				Total Amount	30,000	00
Thirty Thousand Rupees Only				Rounded off	30,000	

This is a Computer generated Invoice.

**Bank Details**

Account Name : J. R. Infotech  
 Account No : 32266106803  
 IFSC Code : SBIN0015660  
 Bank : State Bank of India  
 Branch : Vikas Marg, Delhi

For J R Infotech



[Customer's Signature]

[Authorised Signatory]