



**शहीद राजगुरु कॉलेज ऑफ एप्लाइड साइंसेस फॉर वुमैन**  
**SHAHEED RAJGURU COLLEGE OF APPLIED SCIENCES FOR WOMEN**

(दिल्ली विश्वविद्यालय)

वसुंधरा एनक्लेव (चिल्ला स्पोर्ट्स कॉम्प्लेक्स के पास)

दिल्ली 110096

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दूरभाष/फैक्स : 22623504

(UNIVERSITY OF DELHI)

Vasundhara Enclave (Adjoining Chilla Sports Complex)

Delhi- 110096

Phone(s) 22623503 22623505

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संदर्भ सं./Ref. No. SRCASW/.....

दिनांक/Date.....

## Stakeholder Feedback Analysis Report

Feedback plays a vital role in ensuring that Higher Education Institutions are successful as it drives performance at the student, staff and institutional level. The purpose of taking feedback is to combine it with methodologies to enhance teaching learning process. Receiving feedback in a timely manner is essential for faculties to enhance effective learning as it helps to monitor the progress over time

The college has taken feedback from students, employees, parents and alumni as the college considers the feedback to be an integral part of the learning process and an instrument of self reflection. The college has taken feedback for the academic year 2015-16, 2016-17, 2017-18 and 2018-19. Feedback has been re-designed each year to identify the scope for improvement.

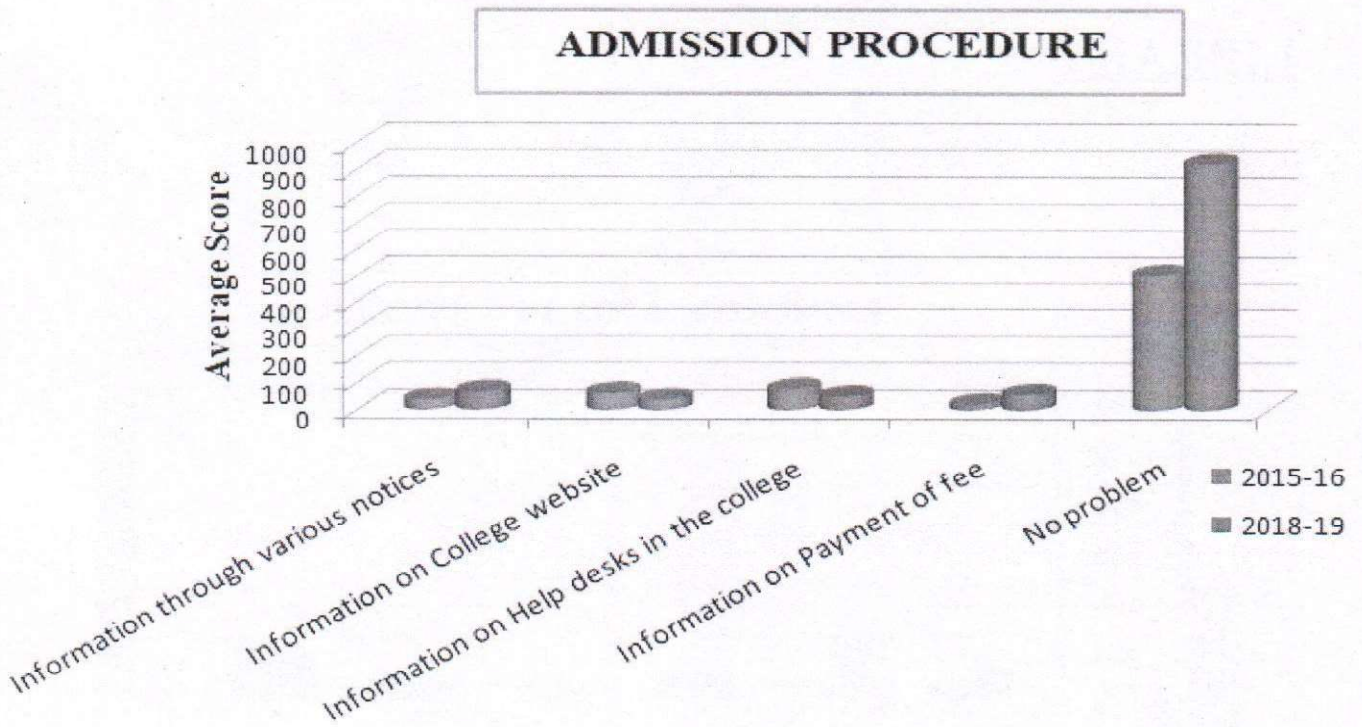
The feedback reports have been discussed and analyzed in the IQAC meetings and actions have been taken to overcome the deficiencies identified. These reports are part of the AQAR's which have been also presented in the Governing Body.

This is a comparison between the year 2015-16 and 2018-19.

प्राचार्य/Principal

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# ADMISSION

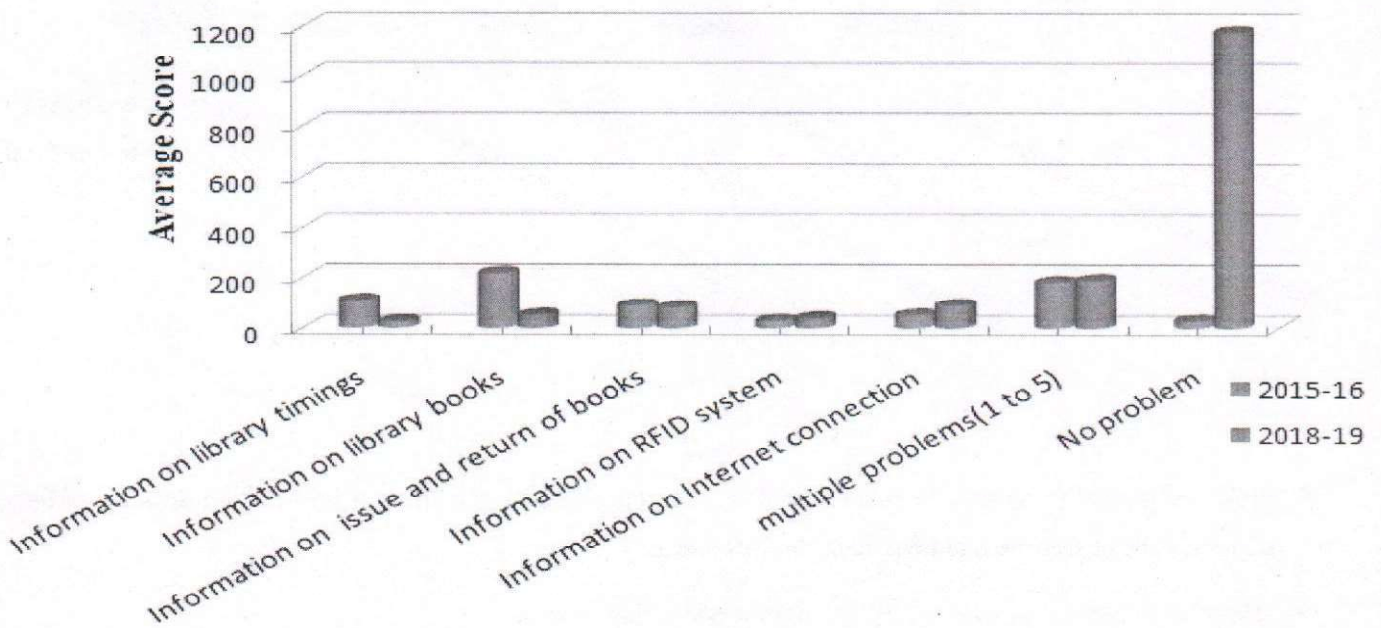


- Problems related to admission was reduced by ensuring timely availability of information through various notices, college website and help desks in the college.
- Helpline number is available 24\*7 during the admission process.
- Students encountered minor problems regarding payment of fee, circulation of information through various notices.
- From 2016 onwards, the students did not encounter any major problems during admissions.

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# LIBRARY

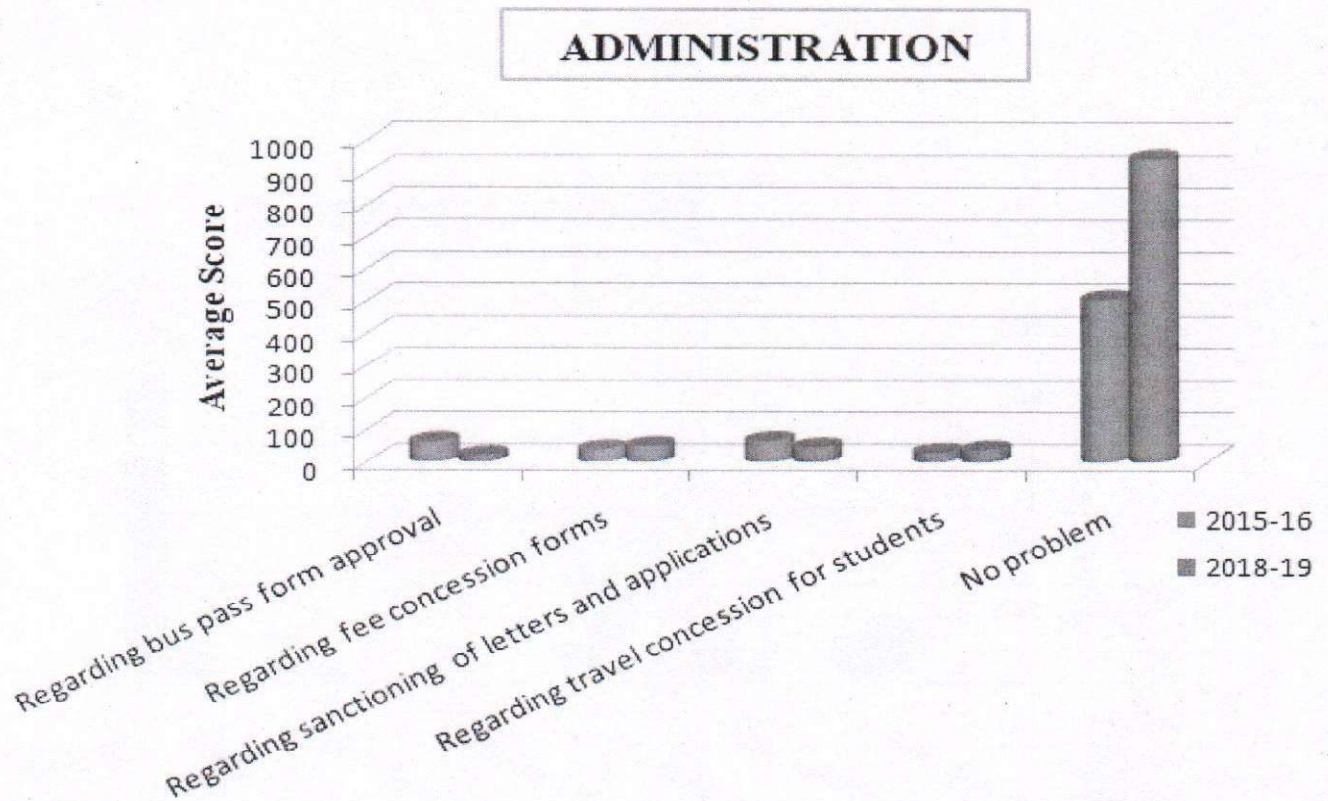
## LIBRARY AND ITS SERVICES



- Each year, students are introduced to library and its services in a special session.
- The students stated minor problems related to internet connection, duration of issue of books, number of books of courses.
- Library staff is co-operative and quite helpful.

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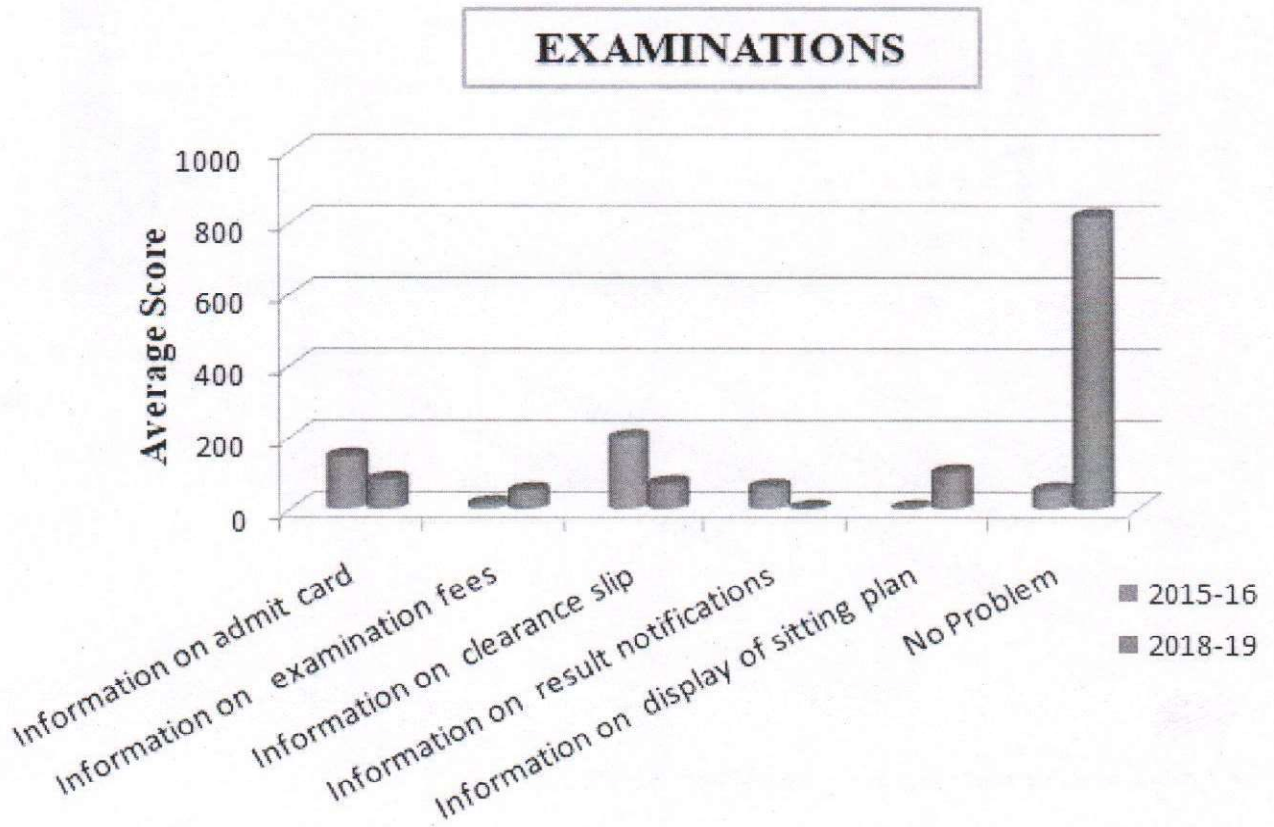
# ADMINISTRATION



- Administrative staff is co-operative and approachable.
- The common problem, as indicated is regarding bus pass form- approval and issuing of letters.
- No major problem was indicated in the survey from students for administrative services from 2017-18 onwards.

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 Anilhat, Enclave, New Delhi-110042

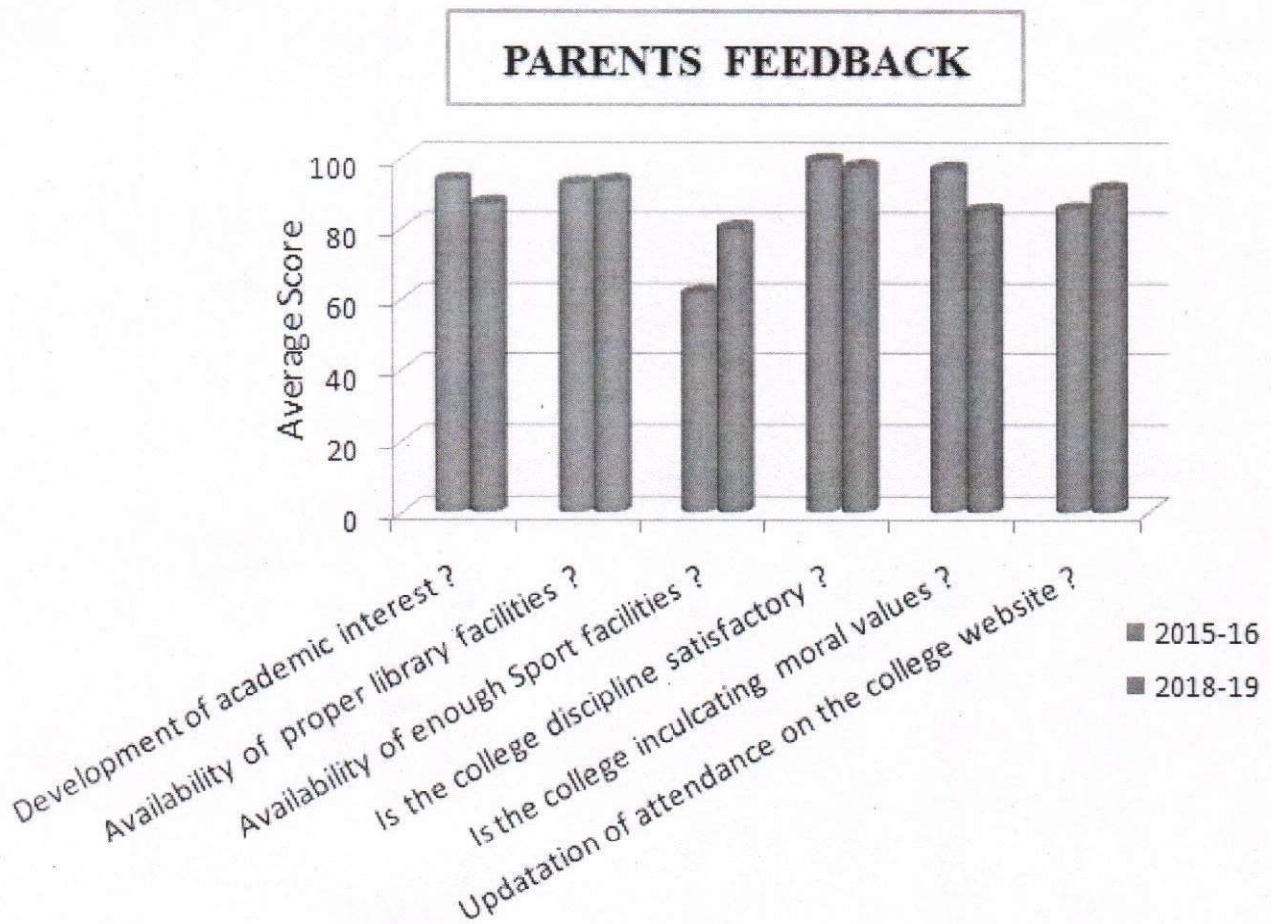
# EXAMINATIONS



- The common problem highlighted was regarding the clearance slip.
- In response to the feedback, the college has increased the display boards for sitting plan.
- No major grievances were indicated in the survey.

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# PARENTS FEEDBACK



- College has given special attention to improve the sports facilities.
- Overall feedback from the various sources was used to identify and address the areas in accordance to the feedback received.

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