



Shaheed Rajguru College of Applied Sciences for Women

शहीद राजगुरु कॉलेज ऑफ एप्लाइड साइंसेज फॉर वुमेन

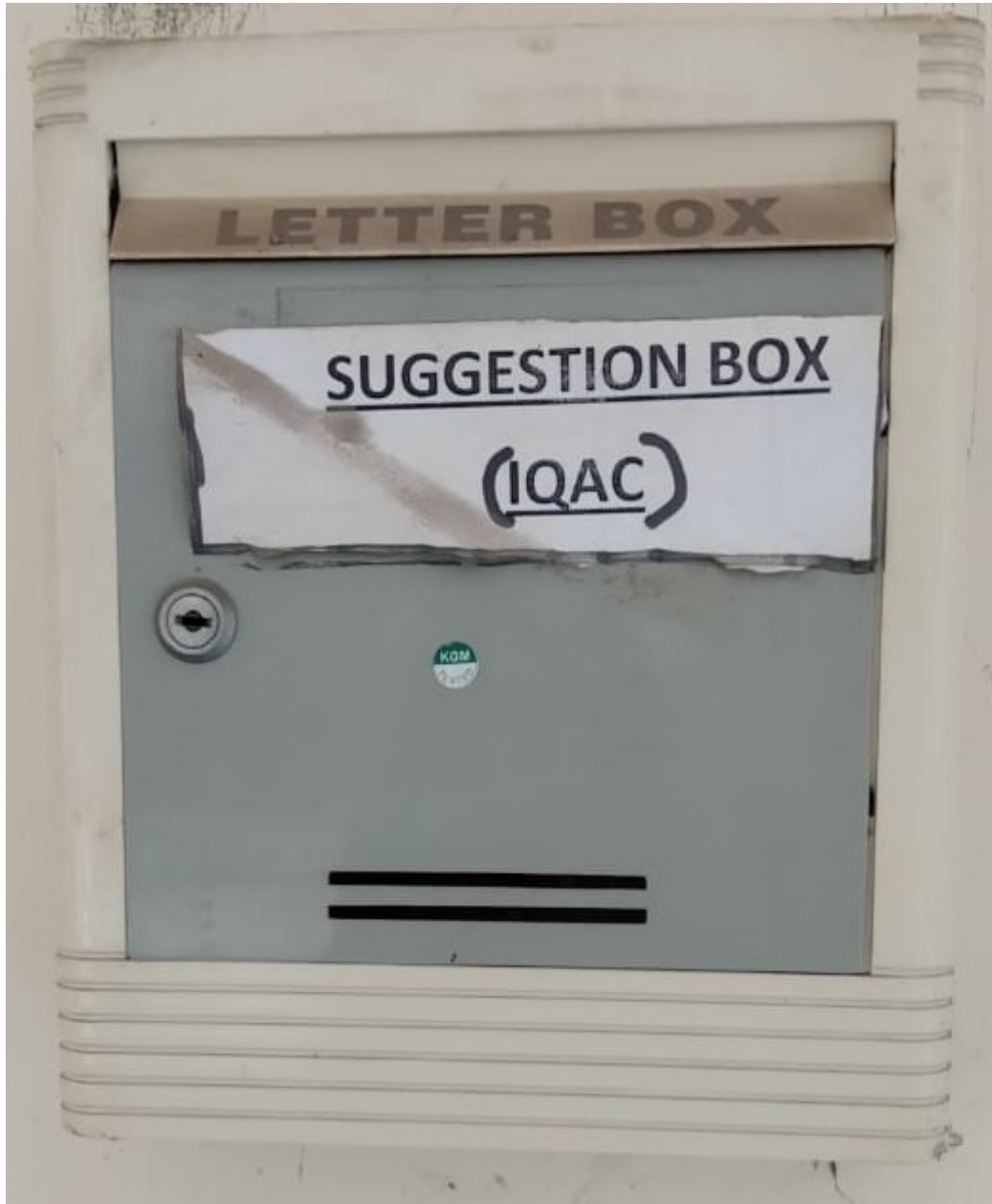
University of Delhi

दिल्ली विश्वविद्यालय

Vasundhara Enclave, Delhi – 110096

वसुंधरा एन्क्लेव, दिल्ली - 110096

### Mechanism of redressal of student grievances and minutes of the meeting



शहीद राजगुरु कॉलेज ऑफ  
एप्लाइड साइंसेज फॉर वुमेन  
SHAHEED RAJGURU COLLEGE OF  
APPLIED SCIENCES FOR WOMEN  
(दिल्ली विश्वविद्यालय/University of Delhi)  
वसुंधरा एन्क्लेव, नई दिल्ली-110096  
Vasundhara Enclave, New Delhi-110096

# Suggestion Boxes.

Academic Block

15th March 2019

- 3 suggestions for canteen - Better hygiene & variety in food.
- During examination faculty & <sup>staff</sup> should maintain silence.
- Wi-fi should be available.
- Name of college should be modified as other courses from app. sc.
- ~~Co-ed~~ college should be co-ed.
- Washroom should be clean & hygienic.
- More water coolers needed.
- SR & AC not working, 6 days working not preferable & less tests.

## Hostel

- <sup>Basic</sup> Food to be available at night - like Maggi, milk & chips.
- Utensils to be cleaned properly.

## Admin Block.

- No suggestions.

Que. V. K. Khanna  
15/3/2019

Veeru

Shruti

Pranav

# Suggestion Boxes.

5.2.2020.

## Academic block.

1. Sanitation in washroom to be improved.  
locks in washrooms needed.
2. Feedback by employee for 2019 received.

## Administrative block.

Seven suggestions were received.

1. Students to be informed a day before if teacher is on leave.
2. Drinking water not available on all floors.
3. Washrooms to be maintained.
4. Bring uniform bring equality.
5. Classes ending at 5:30, makes long distance commuting an issue.
6. Bus from college to metro-station needed.

## Hostel

1. Wi-fi not working regularly.
2. Washing machines not working.
3. Water quality in washrooms. Timings for hot water not specified.
4. Mess - Menu should be <sup>decided &</sup> displayed &  
- Non-veg meals should not be introduced in mid of session.

Venik  
5.2.2020

Quachh...  
5/2/2020

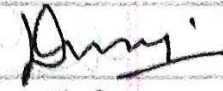
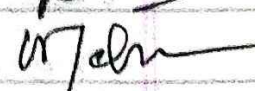
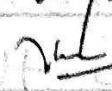
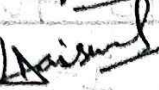
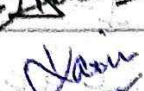













T. N. Khan

...  
9/2/2020

...  
5.2.20

21.1.20

A meeting of proctoral board was held to sort out complaint registered by Yamini Saini, 1st yr. student, following members were present:

- 1.) Dr. Daya Bhardwaj - 
- 2.) Dr. Varsha Mehra - 
- 3.) Ms. Veerha Gupta (TIC) - 
- 4.) Mr. Deepak (Convener - Mukhoty) - 
- 5.) Ms. Yamini Saini - 
- 6.) Mr. S.R. SAINI (parent) - 
- 7.) MRS. SANGEETA SAINI (parent) - 
- 8.) Ayushi Pal (President) mukhoty - 
- 9.) - Aayushi Vishnoi - 
- 10.) Divyanshi Kumar - 
- 11.) Radhika Gupta - 
- Aasha Sachdeva - 
- 12.) Anjali Yadav - 
- 13.) Namra Javed - 
- 14.) Harshita Kothwaria - 
- 15.) Rinki - 
- 16.) Ishika Bindal - 
- 17.) Nivedita - 

## Minutes of meeting:

1) Matter was discussed with both the parties.

2) It was decided that the students of Mutchota Society against whom the complaint has been registered, shall render a written apology to the student.

3) It was assured from the Society President that such behaviour shall not be repeated in future.

3-) The complainant also apologised for her behaviour and her irregularity leading to hindrance in the proper functioning of society (Mutchota).

4) The <sup>Matter</sup> was amicably resolved and closed.

5) It was suggested by the board members that counselling session <sup>with college</sup> should be taken by the complainant to overcome her situation.

The meeting ended with the thanks to all members present.